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PTO/SB/81 (07-08)

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Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control numb **Application Number** 10/812,855 POWER OF ATTORNEY Filing Date 03/20/2004 OR WEBSTER, Craig A. First Named Inventor REVOCATION OF POWER OF ATTORNEY Systems, methods, and computer-readable media for enres WITH A NEW POWER OF ATTORNEY Art Unit 2194 AND Examiner Name TRUONG Lechi CHANGE OF CORRESPONDENCE ADDRESS Attorney Docket Number PAT-03201 I hereby revoke all previous powers of attorney given in the above-identified application. A Power of Attorney is submitted herewith. I hereby appoint Practitioner(s) associated with the following Customer 29129 × Number as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith: I hereby appoint Practitioner(s) named below as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith: Practitioner(s) Name Registration Number Please recognize or change the correspondence address for the above-identified application to: × The address associated with the above-mentioned Customer Number. The address associated with Customer Number:

Telephone Email I am the: Applicant/Inventor. OR Assignee of record of the entire interest. See 37 CFR 3.71. × Statement under 37 CFR 3.73(b) (Form PTO/SB/96) submitted herewith or filed on SIGNATURE of Applicant or Assignee of Record /David C Mussman/ Apr 2, 2009 Signature Date Name David C. Mussman Telephone +1 (402) 965-7077 Title and Company Secretary, West Corporation NOTE. Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one

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This collection of information is required by 37 CFR 1.31, 1.32 and 1.33. The information is required to obtain or retain a benefit by the public which is to file (and by the USFTO to process) an application. Confidentiality is governed by 55 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 3 minutes to complete, including gathering, preparing, and submitting the completed application from the USFTO. Time why any depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Crief Information Officor. U.S. Patient of Takehalik Office, U.S. Department of Commerce, P.O. Box 4450, Alexandria, V.A. 2231-4450. D. NOT SEND FEES OR COMPLETED FORMS TO THIS